

MEMBERSHIP REGULATIONS

Zavidovo-Diplomat Club of Zavidovo Recreation Complex,
an Affiliate of the Main Administration for Service to the Diplomatic Corps under the
Ministry of Foreign Affairs of Russia (shortened as GlavUpDK Affiliate Zavidovo
Recreation Complex)

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1. General Terms

1.1. Zavidovo Diplomat (hereinafter referred to as the Club) is committed to ensure a comfortable stay at GlavUpDK Affiliate Zavidovo Recreation Complex (hereinafter referred to as the Complex) for accredited foreign diplomats, correspondents and similarly-ranking officials as well as to provide privileged servicing for them.

1.2. A Club Member, acquiring the Complex's services and/or its voucher by way of Club Card, is entitled to the privileges hereunder.

2. Terms and Definitions

2.1. Application — an application form (see Appendix 1 to this Agreement) handed out either by the Complex or on its behalf that should be filled out and signed by an individual and is deemed to be this person's application for Club Membership and confirms the Club Member's consent to all Membership rules hereunder.

2.2. Club card (Card) — numbered plastic card that identifies a Club Member at the time of purchase of the Complex's voucher and/or services.

2.3. Privilege — eligibility for beneficial purchase terms for the Complex's voucher and/or services.

2.4. Notification — information (including promotional materials) delivered to the Club Member through a single or multiple provided channels: a mobile phone, an email address, street address or otherwise.

2.5. Club Member — a foreign diplomat, correspondent or similarly-ranking official who is a Cardholder and is entitled for the Privileges hereunder.

3. Club Membership

3.1. Club Membership is provided to diplomats, correspondents and similarly-ranking officials who purchase services documented as vouchers.

3.2. Club Membership commences with the repeat purchase of services documented as vouchers.

3.3. A person willing to become a Club Member shall submit a respective application (fill out the Application).

3.4. All cards are the property of the Complex and shall be returned upon its request.

3.5. An individual can hold only one Card.

3.6. A Club Member shall forthwith notify the Complex of change of address or of other data provided in the Application.

3.7. A Club Member is responsible for safe keeping of the Club Card and for preventing any unauthorized use of the Club Card by third parties. The Complex does not assume any liability for delays with the Club Card replacement or for any unauthorized use of the Club Card.

3.8. The Complex can cancel Club Membership of any Club Member without prior notice for any reasons including, but not limited to the following:

- if a Club Member violates the terms and conditions contained herein or breaches accommodation rules in Zavidovo recreation complex;
- in case of payment delay by the Club Member;
- in case of any destruction or damage made to the Complex's property by a Member or his family or his invitees.

3.9. A Club Member can cancel his Membership or annul his Card at any time by sending the Complex a notice in writing on his membership cancelation.

3.10. A Card is valid for the validity period of these Regulations or until any other Club Card termination date hereunder.

3.11. By consenting to the terms of these Regulations, a Club Member agrees to be notified by the Complex as is provided for in these Regulations, however reserves the right to unsubscribe from promotional materials by:

- either sending a written unsubscribe request to marketing@zavidovo.ru,
- or making a verbal phone request to the Complex by contact numbers 8-800-200-18-01 or (495) 982-52-80.

4. Club Card

4.1. Club Members receive numbered Club Cards. Each Club Cardholder is a full-fledged Club Member with all the rights and responsibilities.

4.2. First-time buyers of services documented as vouchers – potential Club Members – are informed by the front desk receptionists about their entitlement for Club membership. If a guest agrees to become a Club Member, he fills out the Application form.

4.3. A Club Card is issued within 14 business days of receipt of the filled-out Application. Meanwhile, a Club Member receives a returnable temporary card.

4.4. A Club Member shall show his ID and a Club card every time he checks in.

4.5. All services and privileges provided for in the Section 5 hereof are made available to Club members only upon presentation of their cards.

4.6. Club Card is for personal use only and shall not be given to other persons, Club Card terms apply only to services directly ordered by a Club Member and do not apply to any services ordered and paid for by other individuals.

4.7. The Complex reserves the right to refuse providing discounts and services as per Section 5 hereof to persons presenting damaged cards hindering owner's identity verification (with non-visible cardholder name etc.).

4.8. Photocopies of a Club Card are not valid.

5. Membership Terms and Privileges to Club Members

5.1. When purchasing services documented as vouchers a Club member becomes entitled for the following benefits:

- a 20% discount at restaurants and bars
- a 20% discount for the Complex's extra services¹

5.2. There is no compensation for a cardholder's failure to use discounts.

5.3. All benefits, Club Members are eligible for, shall not sum up with any other discount cards, discounts or other promotions. Two or more discounts cannot be applied at the same time. A single highest discount is provided.

6. Other Conditions

6.1. The Complex may make changes thereto at any time in its sole discretion. Information about the said changes will be available on the Complex web-site – www.zavidovo.ru.

6.2. The Complex reserves the right to either suspend or terminate this Agreement at any time with a notice to a Club Member one month prior to the termination or suspension.

6.3. Termination or suspension notice from the Complex shall be deemed to have been given to a Club Member in case it was made by phone, mail or posted on the Complex's website – www.zavidovo.ru.

¹ The discount does not apply to communication services; Internet access; taxi service; private entertainment arrangements and musical shows; flower delivery; decoration of rooms, lodges, restaurants, ball rooms and other halls, outdoor amenities for special occasions; goods purchased from shops located inside the Complex area; indemnity costs; fuels.

6.4. The Complex's liability as to the vouchers and services as well as guarantee commitments arising hereunder shall be limited by respective laws of the Russian Federation.

6.5. A Club Member agrees that the information provided in the Application form can be used by the Complex and its authorized parties exclusively for and within the scope of these Regulations.